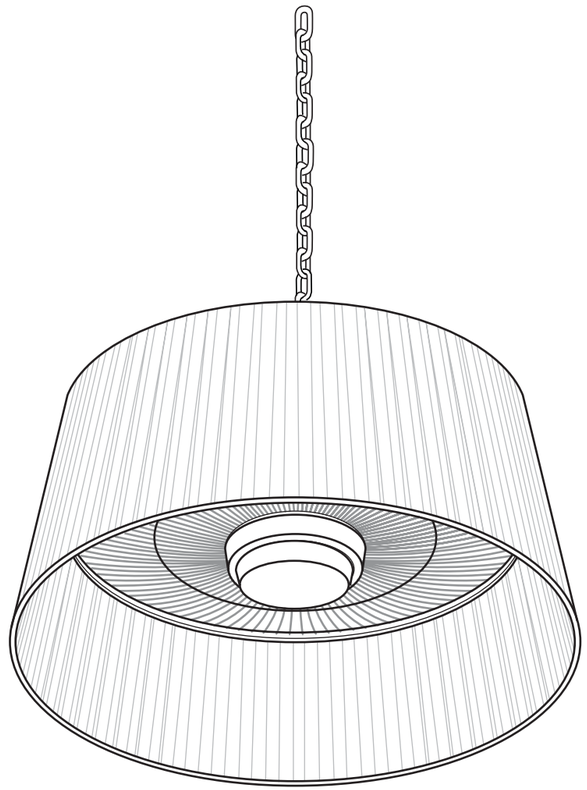
INSTRUCTION MANUAL

PENDANT HEATER

ITEM NUMBER: EFH 0139



DECORATIVE | FUNCTION | HEATING

Thank you for purchasing the Vellura Dual Purpose Heating and Lighting Fixture. This versatile unit combines efficient heating with ambient lighting to enhance comfort and ambiance in both indoor and outdoor settings.

IMPORTANT

Please read this manual carefully before installation and usage to ensure proper operation and safety. Keep this manual for future reference.

SAFETY INFORMATION

- **Warning:** To prevent overheating, do not cover or block the heater while in operation.
- Ensure the heater is properly grounded.
- Do not use the unit in wet conditions.
- Always turn off the unit and disconnect from the power source before performing any maintenance.
- **This appliance is for adults only.** All children and people with a reduced physical, sensory, or mental capacity must not play with, operate, or clean this product. Failure to follow these recommendations may result in property damage, injury, or death.

CAUTION ⚠

- This appliance becomes extremely hot when in use. Touching this product when in use may result in burns, damage, injury, or death. All pets, children, and people with a reduced physical, sensory, or mental capacity should remain at least 3ft / 100cm away from this unit.
- DO NOT use the heater if the ambient temperature exceeds 80°F / 26.6°C
- This appliance cannot control room temperatures. Do not use this heater in small, enclosed rooms, especially with children or pets.
- **Never position heater where it may become submerged in water, such as close to a pool, hot tub, spa, bathtub, or water tank.**
- DO NOT position this appliance below a power source, socket, outlet, or plug.
- DO NOT position this unit near any combustible items, such as curtains, clothing, gas, or any flammable liquids or vapors.
- If the cord or plug is damaged, please contact Eurofase Inc. directly for a replacement part. Any maintenance must be completed by a certified electrician. Do not attempt to operate this heater prior to replacement.

SAFETY INFORMATION

- Place the heater outdoors or in a large open space, away from obstructions like branches or any object that could be impacted by heat (keep at least 3ft / 100cm meter clearance from objects such as furniture, curtains, or other flammable materials).
- Confirm all parts are present, with no components left in the box, and that the heater head is free from packaging materials prior to assembly.
- Do not operate the heater near pools, hot tubs, spa, bathtubs, or in unventilated spaces.
- Avoid use in areas where gas, petroleum based products, paint, or other flammable substances are stored. Do not push objects through, obstruct, or cover the grill of the heater head.
- Do not use with a programmer, timer, or other device that automatically switches the heater on, as this could pose a fire risk.
- Avoid moving the heater while connected to a power source and allow the unit to cool before storage.
- Do not touch the heater head during use, and avoid leaving it unattended, especially with children or animals nearby.
- Maintain a clearance of at least 3.5ft/106cm from walls and 1ft/30cm from the ceiling.
- The heater operates at high temperatures and remains hot for a period after shutdown, posing a risk of burns.
- Do not cover the unit during operation or immediately after shutdown, and do not wrap the power cord around the unit.
- Handle the heater carefully, avoiding impact or vibration, and ensure the unit is securely grounded.
- For any damage, repair should only be done by a professional electrician.
- If the power cord is damaged, it must be replaced by an authorized agent or a professional to prevent hazards.
- Avoid using the heater in areas with volatile air (e.g., dust, steam, or gas).
- Do not use this heater as a clothes or towel dryer, sauna heater, or room heater.
- Do not use this unit for animal care or in environments where pets are bred or raised.
- Do not immerse the unit in water, clean only with a dry or slightly damp cloth.
- Connect the heater to a 15A power supply in a secure, dry location.
- While the heater is IPX4 rated (splashes or omnidirectional water) avoid use in rainy or wet conditions.
- Always disconnect the power cable when the heater is not in use.
- To prevent overheating, damage, injury or fire, do not cover the heater when in operation.
- Keep the appliance and its cord out of children's reach.
- Avoid using the heater in small rooms occupied by individuals unable to leave without assistance unless supervised.
- Ensure no combustible materials or environmental factors (e.g., curtains, clothing) obstruct the appliance.
- Only connect the heater to a power source after assembly is complete.
- Do not connect the heater if any parts or the power cord appear damaged.
- Pets, children, and people with a reduced physical, sensory, or mental capacity should not be near the heater unless supervised.
- Children, and people with a reduced physical, sensory, or mental capacity should not plug in, adjust, clean, or maintain the appliance.
- The heater can be used by individuals with reduced capabilities, provided they receive guidance and understand the risks.
- CAUTION — Some parts of this product become very hot and could cause burns, especially in the presence of children and vulnerable individuals with a reduced physical, sensory, or mental capacity.

PRODUCT SPECIFICATIONS

MODEL
EFH0139 - Pendant Heater
Vellura Dual Purpose Heating and Lighting Fixture

POWER INPUT
110V-120V AC/ 60Hz

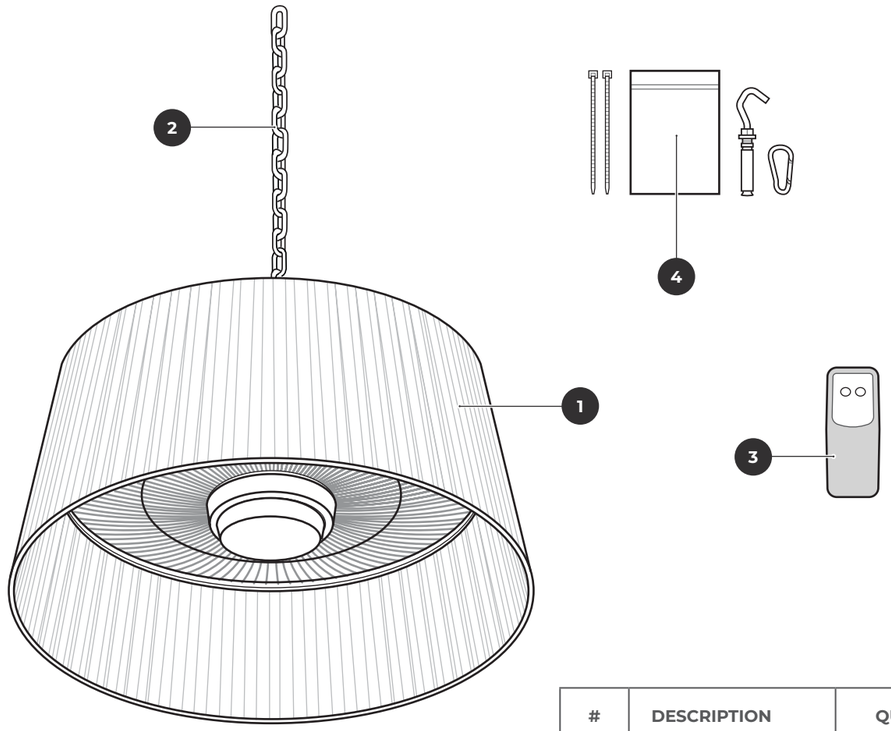
HEATING OUTPUT
1500W

LIGHTING OUTPUT
3000K; 700 lumens

NET WEIGHT
11 lbs

CONTROL TYPE
Remote control with dimming options

PARTS LIST



#	DESCRIPTION	QUANTITY
1	UNIT ASSEMBLY	1
2	CHAIN	1
3	REMOTE CONTROL	1
4	PARTS BAG	1

ASSEMBLY

CEILING ATTACHMENT

The heater must be mounted on a concrete ceiling. The provided mounting hardware is specifically designed for concrete and is not suitable for other surfaces.

1. Drill a hole with a diameter of 5/16in / 0.795cm in the ceiling.
2. Insert the hook screw into the drilled hole.
3. Tighten the hook securely.
4. Hang the unit assembly using the chain on the hook, ensuring a minimum distance of 12in / 30.5cm between the ceiling and the heater. The distance between the floor and the heater should be at least 71in / 180cm.
5. Route the power cable alongside the chain to the socket, securing it to the chain with a zip tie. Ensure that the power cable does not touch the first three links of the chain or come into contact with the heater. Do not hang the heater by the power cable.

GAZEBO/PERGOLA ATTACHMENT

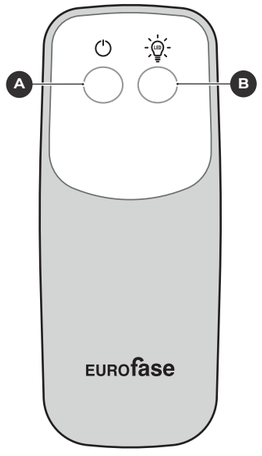
Ensure that the tent frame from which the heater is suspended is robust enough to support the weight of the heater.

1. Attach the chain to the heater.
2. Wrap the chain several times around the frame and connect the other end to the heater, ensuring that the distance between the suspension point and the heater is at least 12in / 30.5cm. The height from the floor to the heater must be a minimum of 70.9in / 180cm.
3. Verify that the heater is securely suspended.

FUNCTION INSTRUCTIONS

Once installed, plug it into a grounded 110V-120V / 60Hz power outlet and use the remote to operate the heater.

ICON	BUTTON	FUNCTION
A	**ON/OFF Button**	ON/OFF button of the heating module
B	**LED Dimmer Button**	The light can be turned On/Off and brightness can be easily adjusted with a simple press of the button



REMOTE CONTROL GUIDE

1. The remote control has an effective range of 10-13ft / 3-4m. For best results, ensure there are no obstacles between the remote and the unit.

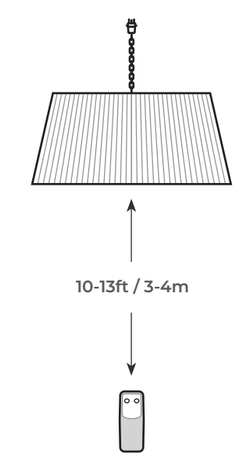
2. The remote control operates with 2 AAA 1.5V batteries (included). If the remote is not in use, remove the batteries to minimize wear.

PAIRING FOR WIRELESS REMOTE CONTROL

1. Once the heater is assembled and set up, turn on the safety power switch on top of the heater. WIthin 10 seconds, press and hold the on/off button (A) on the remote control for 3-5 seconds.
2. After hearing a double beep, press the LED button. A beep will sound to confirm the code match has been successful.

TIP

For optimal performance, ensure the remote is directed toward the receiver, as shown in the illustration to the right.



Max. remote distance: 16ft / 5.8m

ATTENTION

- Ensure all mounts are firmly secured and all screws are tightened. Confirm that the mounting location is stable and able to support the appliance.
- Adjust the height as needed, ensuring all screws are fastened securely. Regularly inspect screw stability, as pressure and movement from harsh weather may loosen the fixtures.
- Plug the appliance into a power source and operate it using the remote control. Observe the unit for at least 15 minutes to confirm that all components are functioning correctly.
- When not in use, remove the batteries from the remote to help extend their lifespan.

SERVICE AND MAINTENANCE INSTRUCTIONS

- **Power Off & Cool Down:** Unplug the unit and allow it to cool completely before performing any maintenance.
- **Cleaning the Unit:** Use a soft, damp cloth to clean the outer shell. A mild detergent may be used if needed. Dry the unit with a soft cloth afterward.
- **Avoid Harsh Cleaners:** Do not use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes, as these can damage the heater's surface.
- **Water Exposure:** While this heater is IPX4 rated and designed for outdoor use, do not immerse it in water or expose it to excessive moisture.
- **Ensure Dryness Before Use:** Wait until the unit is fully dry before plugging it back in.
- **Continuous Improvement Notice:** We are committed to product development and may make changes to product specifications without prior notice.

DISPOSAL

Environmental Protection

Electrical products should not be disposed of with regular household waste. Please recycle wherever recycling facilities are available. For guidance, consult your local authority or retailer for information on appropriate recycling options.

VELLURA DUAL PURPOSE HEATING AND LIGHTING FIXTURE: WARRANTY AND REGISTRATION GUIDE

Thank you for choosing the Vellura Dual Purpose Heating and Lighting Fixture. Designed to enhance your outdoor spaces with both warmth and elegant illumination, your Vellura fixture is crafted to bring lasting enjoyment for years to come. To register, please fill in the Model and Serial Number along with the purchase date in the designated areas. Keep this information for future reference.

Please ensure that all family members are familiar with the fixture's proper usage and safety precautions to prevent injury. For complete guidance, carefully read the Owner's Manual before use.

Eurofase Warranty Assurance
Eurofase guarantees that the Vellura Dual Purpose Heating and Lighting Fixture is free from defects in materials and craftsmanship for three years from the original purchase date.

THREE-YEAR LIMITED WARRANTY
This warranty applies exclusively to the original owner as per the terms and conditions specified below.
As part of this limited warranty, Eurofase will supply replacement parts to the original owner for any component that fails within three years of the original purchase date. Eurofase may, at its discretion, offer to rebuild or replace the fixture during this period. All usage and maintenance must comply with the instructions provided in the Owner's Manual.

REGISTER YOUR EUROFASE HEATING PRODUCT ONLINE

Visit **www.eurofaseheating.com/warranty-and-registration** or scan the QR code to register your Eurofase product for additional benefits

EXCLUSIONS FROM WARRANTY COVERAGE
The warranty does not cover:

- Service and labor costs for diagnosis, removal, or re-installation of the fixture or parts.
- Shipping and delivery charges.
- Damages due to misuse, negligence, thermal shock, natural disasters (e.g., earthquake, flood, fire), or intentional damage.
- Failure caused by electrical service issues, including voltage fluctuations, blown fuses, or circuit breakers.
- Damage due to electrical service inadequacies or interruptions.
- Normal product wear and tear, including oxidation, surface scratches, or heating element replacement.

GENERAL WARRANTY CONDITIONS
This warranty is void if the Dual Purpose Heating and Lighting Fixture is not used and maintained according to the instructions provided in the Owner's Manual. Prior written permission is required to return any parts or equipment under warranty. Such returns must be pre-authorized, and shipping charges prepaid.

LIMITATION OF IMPLIED WARRANTIES
Implied warranties, including those of merchantability, are limited to three years. Some jurisdictions may not allow limitations on the duration of implied warranties.

WARRANTY CLAIMS PROCESS
To initiate a warranty claim, please contact the dealer where the fixture was purchased, or another authorized Eurofase dealer. If assistance is needed, contact Eurofase at 1.833.346.6682 (Monday to Friday, 8 am – 5 pm) or via email at info@eurofaseheating.com.

NEED ADDITIONAL INFORMATION?

For additional inquiries, please contact us at info@eurofaseheating.com or toll free at 1.833.346.6682